

Lindsay Springall; Senior Delivery Manager, Vale of York CCG

**Meeting of the City of York Council,
Health and Adult Social Care Policy and
Scrutiny Committee**

22nd December 2015, 4pm



**Vale of York
Clinical Commissioning Group**

North Yorkshire Community Equipment and Wheelchairs Procurement

Purpose of Report

For Information

1. Rationale / Report Purpose

This report is to inform and update the City of York Council, Health and Adult Social Care Policy and Scrutiny Committee on progress associated with the current re-procurement of community equipment and wheelchair services, across North Yorkshire, led by Vale of York Clinical Commissioning Group (CCG). In addition, a brief update is provided with regards to rapid improvement work also underway relating to wheelchair services.

2. Strategic Initiative *(double click and select 'checked' for relevant initiatives)*

- | | |
|--|---|
| <input checked="" type="checkbox"/> Integration of care | <input type="checkbox"/> Planned care |
| <input type="checkbox"/> Person centred care | <input type="checkbox"/> Transforming MH and LD services |
| <input type="checkbox"/> Primary care reform | <input type="checkbox"/> Children and maternity |
| <input type="checkbox"/> Urgent care reform | <input type="checkbox"/> Cancer, palliative care and end of life care |
| <input checked="" type="checkbox"/> Effective and Efficient Organisation | <input checked="" type="checkbox"/> System resilience |

3. Local Authority Area

- | | |
|--|--|
| <input checked="" type="checkbox"/> CCG Footprint | <input checked="" type="checkbox"/> East Riding of Yorkshire Council |
| <input checked="" type="checkbox"/> City of York Council | <input checked="" type="checkbox"/> North Yorkshire County Council |

4. Context and Actions / Recommendations

The commissioners as below have agreed to the joint re-procurement of community equipment and wheelchair services locally:

- NHS Vale of York CCG
- NHS Harrogate and Rural District CCG
- NHS Scarborough and Ryedale CCG
- NHS Hambleton, Richmondshire and Whitby CCG

- North Yorkshire County Council (excluding wheelchairs)

The decision to re-procure services, has been concluded due to a number of reasons; notably:

- Existing service contracts with Harrogate and District Foundation Trust (HDFT) (the existing provider of North Yorkshire Community Equipment and Wheelchair Services) have expired; thus contracts are on a rolling one-year basis.
- CCGs have a legal duty to re-procure services in line with procurement legislation.
- Existing service specifications are outdated, with services evolving over time; which has led to the creation of complex boundary issues/equipment variances between commissioners. The re-procurement exercise shall remove these variances.
- Concerns have been raised regarding existing services via complaints and the recent, York Healthwatch report into wheelchair services; as escalated/highlighted by this OSC. Significant changes are required to existing services; these changes can be facilitated via the procurement exercise.
- Little activity data is available from existing services. The re-procurement exercise will allow commissioners to redefine KPIs (Key Performance Indicators) (for example, delivery standards) and reporting requirements.
- The procurement exercise, provides us with the opportunity to ‘future-proof’ services, and plan accordingly for the future.

The total procurement value across commissioners, for community equipment and wheelchair services, will be in the region of £4-5 million per annum. Council partners do not routinely fund wheelchair services – therefore North Yorkshire County Council will not be party to the specific wheelchair contract.

The joint procurement is to be led by NHS Vale of York CCG (Lindsay Springall/Helen Williams – Project Leads), with coordination/collaboration facilitated via the **Commissioners Forum for Community Equipment and Wheelchair Services** which is a newly established group (chaired by Lindsay Springall). High-level procurement timescales are detailed below:

- November 2015 – January 2016: Engagement / Development of service specifications and service model: Detailed engagement plans have been developed with commissioning partners. A number of drop-in engagement events have been organised across North Yorkshire, to take place throughout December 2015 and January 2016. Dates are included within **appendix 1**. Please share these dates with colleagues and attend if you are able to do so. The drop-in engagement sessions are open to service users, prescribers and all other stakeholders. We wish to collate the views of as many stakeholders as possible, to inform the design of new services.
- 19th January 2016: Market Engagement Event.

We've currently got 16 providers across the UK registered to attend, to learn more regarding the procurement opportunity.

- February 2016: Commissioner sign-off's of service specification and service model.
- March 2016 – August 2016: Procurement Process.
- September - November 2016: Service Mobilisation.
- 1st December 2016: New services go live.

All co-commissioners are members on the commissioner's forum, as are City of York Council, with representation from Gary Brittain (Head of Commissioning) and Adam Gray (Commissioning Manager). City of York Council are not engaging in the procurement exercise due to the existing contract with Be Independent in relation to social care equipment delivery that is in place (contract is due to expire 31st March 2019).

The collaborative group of commissioners will work closely with City of York Council, via the Commissioners Forum for Community Equipment and Wheelchair Services to ensure that CYC pathways/processes are factored into new service specifications, for the North Yorkshire service, so that no negative impact is experienced by City of York, Social Care equipment prescribers; for example in cases where social care equipment is ordered from Be Independent and health related equipment from the new selected provider (for Vale of York CCG patients only).

Be Independent, does provide health equipment for Vale of York CCG patients, living within the council boundaries at present. This health contract (via Harrogate District Foundation Trust) was sub-contracted to Be Independent until April 2016 only.

The existing contract arrangement (via HDFT) with Be Independent for health equipment has been extended until 30th November 2016; to coincide with the new commissioned provider going live.

Whilst significant work is underway relating to the procurement, new services will not go live until December 2016. An interim work programme is therefore in place with HDFT to improve services in the interim period.

Rapid Improvement Work - Wheelchairs

It should be noted that significant work is underway with HDFT, to complete rapid service improvements within existing wheelchair services, in the short-term following on from the published York Healthwatch Report and issues raised by OSC. Two workshops have taken place with HDFT and service users to map existing services and identify service improvements which will now be implemented over a 30, 60 and 90 day period (by February 2016). The work has taken place with all North Yorkshire health commissioners and NHS Improving Quality. The work has been a great success.

Action/Consideration: Members are asked to note the significant work underway relating to community equipment and wheelchair services.

5. Engagement with groups or committees

All local Overview and Scrutiny Committees and Health and Wellbeing Boards have been written to, to advise re the procurement. The Committee is asked to determine, what future updates you would like to receive regarding the procurement.

6. Significant issues for consideration

None identified at present.

7. Monitoring

Monthly update reports are shared with the Commissioners Forum for Community Equipment and Wheelchair Services; thus ensuring that City of York Council, are fully up to date with all progress/developments.

8. Report Author and Title

Lindsay Springall, Senior Delivery Manager, NHS Vale of York CCG

9. Annexes

Appendix 1: Engagement Drop-In Sessions

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Date and Time	Venue
Monday 7th December 2015 10am - 12noon	Selby Health Education Room, Selby Community Hospital, Doncaster Road, Selby, YO8 9BX
Tuesday 8th December 2015 10am - 2pm	Hambleton The Mencap Centre Goosecroft Lane Northallerton, DL6 1EG
Tuesday 8th December 2015 10am – 1pm	York Central White Cross Court, White Cross Road, York, YO31 8JR
Friday 11th December 2015 10am - 2pm	Whitby Green Lane Centre Green Lane Whitby, YO22 4EH
Tuesday 15th December 2015 10am - 2pm	Dales Lady Anne Neville Room Middleham Key Centre Park Lane, Middleham, DL8 4RA
Tuesday 15th December 2015 10am – 12.30pm	Malton Malton Library St Michael Street Malton, YO17 7LJ
Tuesday 15th December 2015 10.30am-1pm	Knaresborough St John the Baptist Church Hall Knaresborough North Yorkshire, HG5 9AE
Wednesday 16th December 2015 10am – 12.30pm	Scarborough Scarborough Library Vernan Road Scarborough, YO11 2NN

Wednesday 16th December 2015 10.30am – 1pm	Harrogate Friends Meeting House 12a Queen Parade, Harrogate, HG1 5PP
Wednesday 16th December 2015 1.30pm – 3pm	Filey Filey Library Station Avenue Filey, YO14 9AE
Thursday 17th December 2015 2pm - 4pm	Pickering Pickering Meeting House 19 Castlegate Pickering, YO18 1AA
Friday 18th December 2015 10am – 2pm	Richmond Colburn Village Hall 54 Colburn Lane Colburn, Catterick Garrison, DL9 4LZ
Tuesday 21st December 2015 2pm-5pm	Easingwold Health Education Room, Easingwold Health centre, Crabmill Lane, Easingwold, YO61 3BU
Monday 11th January 2016 10am – 12 noon	Pocklington The Health Education Room, The Health Centre, George Street, Pocklington, YO42 2DF
Wednesday 13th January 2016 10am – 12.30pm	Ripon Ripon Leisure Centre Dallamire Lane Ripon, HG4 1TT